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This is to certify that paper titled “TOTAL QUALITY MANAGEMENT AND ITS APPLICATION IN LIBRARY SERVICES” co-authored by Dr. Naresh Kumar; has been published in Volume 2 Issue VIII December 2017 of online multidisciplinary International Journal of Information Movement (monthly) which is published by N.K. Publishing.

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A handwritten signature in black ink that reads 'Naresh Kumar'. The signature is written in a cursive style and is positioned above the printed name and title.

Dr. Naresh Kumar
Editor-in-Chief