

INFORMATION SEEKING PATTERN OF P G STUDENTS OF BANGALORE UNIVERSITY LAW COLLEGE: A CASE STUDY

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Abstract: The present study focus on Library collections, services and facilities for P G Students of Bangalore University Law college library. The main objectives of the study are to determine the collection development, services and facilities. The survey method was followed for data collection. There are 35 students were studying in different discipline of corporate and commercial law, Constitution law, and Labor and employment law. There are 35 questionnaires were distributed to the users out of which there are 31 questionnaires were received from users. The study focus on gender wise distribution, frequency of visit to library, purpose of visit to library, Library collections, Level of satisfaction of library resources, and opinion about physical facilities.

Keywords: Information seeking pattern, Library collections, Library services, Library facilities, Law college library, Bangalore University.

1.0 Introduction

The 20th century is an age of information explosion. Information has its own value, which no one can deny. It is essential for survival and progress of society. It is a basic need of life. Earlier the information has preserved in lock and key. Today it is just for use, its value is in use, its potentiality lies in getting shared, exchanged, and disseminated for the users.

The legal education is a fundamental for progress of any nation aiming at all round development of learners. Colleges are being the first doorstep enroute the higher education. The libraries are acts as the hub of their academic activities. Among the various types of colleges, the Law colleges are centers of producing future Judges, Lawyers, Legal advisors and law teachers.

The Law college was established by the government of Mysore in 1948. It was transferred to Bangalore University in 1976. The college offers U G, P G with 35 students in 3 different branches. Constitution and Administrative Law, Corporate and commercial Law, and Labour and employment law and research programme.

University involved in research activities. So for 25 PhD awarded and presently 35 research scholars are pursuing PhD programme with different discipline. Apart from teaching, the university law college provides each students to develop skills in the areas like organization of moot court competitions, Legal aid and literacy programme, courts and jail visit, internship programme and N.S.S programme etc.

2.0 Objectives of the study

- To find out the frequency of visit to the library by PG students
- To know the Purpose of visit to library.
- To Know adequate library collections on legal information
- To examine the level of satisfaction of library services
- To Know the users opinion on physical facilities in library
- To suggest suitable measure to improve the Library services and facilities.

3.0 Scope and limitations of the study

The present study confined only to the PG Students of law college, from Bangalore University, Bangalore. There are 35 students were studying in various disciplines, and only 31 students were selected for the study.

4.0 Methodology

The survey method adopted for this study. A Well-structured questionnaires were designed and distributed to PG law students for collect the necessary data. There are 35 questionnaires were distributed to the users. Out of which 31 questionnaires were received from the users. The questionnaire were tabulated, analyzed, and findings of the study in the following paragraph.

5.0 Review of the literature

Khan (2015). He made a user's Perception of Services Quality of The Central Public Library Bahawalpur; Survey among library users was administered and data was collected with the help of questionnaire. Respondents were satisfied with different library services including, library books, journals, dictionaries, encyclopedias, Internet services, special collection, periodical collections, reference service, adult education program, reading room facility, library environment, opening hours and attitude of the library users. Respondents demanded e-resources of information in the library and suggested that library should provide training programs for its users to make the better use of library services. Study concludes that the overall services quality offered by the Central Public Library of Bahawalpur is satisfactory.

Bansal, (2014). He studied Library and Information Services in College Library of Hisar: A User Survey: Knowledge about the users and their demands is necessary to make library and information services more effective and user oriented. The present study deals with users attitude towards information sources and information services in the library of F.C.College for Women, Hisar. Data is collected from the students as well as faculty members of the college. Out of 125 there are 100 questionnaires are taken for consideration. The paper attempts to analyse use pattern, adequacy of library collection, users opinion on information sources and services. Maximum users are found satisfied with the physical facilities and collection as well as arrangement of library reading material.

Motieng and authors (2014). They studied an Evaluation Of User Satisfaction With Library Services At The University Of Limpopo, Medunsa Campus (Medical University Of Southern Africa) ; The study focused mainly on the following problem areas; type of services required by the users, adequacy of information resources and user satisfaction of the services they receive. Three hundred and twenty seven (327) questionnaires were distributed to students and 233 questionnaires were received back yielding a 71% response rate. Microsoft Excel was used to analyse data collected. It was discovered that the users do make significant use of the library, its services and resources. The following are the main findings: that users do visit the library frequently, make use of the books, are satisfied with library hours, registration process and the staff members. It was drawn that there are some areas that need attention like the increase of book and journal collection, photocopy machines, improvement of the internet service, increase of library hours and improvement of the services from library staff. The study therefore recommends the following: the increase of book and journal collections, improvement of internet facility and photocopy service, that the library hours are increased and that staff are trained in maintaining high level of user satisfaction.

Singh,N(2014). He studies User Satisfaction in Engineering Institution Libraries: A Case Study of Advanced College of Technology & Management : Information is most essential to students, research scholars, and academicians as well as public to update their knowledge. The library is a wide resource to provide information to all kind of users. The present study suggested the use and satisfaction level of the users of Advanced College of Technology & Management Aurangabad, Palwal, Haryana, information resources and level of user satisfaction of print and electronic resources, library services and facilities. The findings reveal that the users mainly use the textbooks compared to other print information resources. Users are more satisfied with the availability of textbooks, Internet facility, Photocopy service, Scanning facility, book lending services, reading room and furniture. Respondents were generally satisfied with the quality of ACTM Library reference collection and others.

Saini,P.K and authors (2014). They pointed out User Satisfaction of the Students of Engineering College: a Case Study of Engineering College Libraries of Jaipur, Rajasthan; The study describes the user satisfaction of engineering colleges of the city of jaipur. A well structured questionnaire was designed to elicit the opinions of the Engineering college students. The response was gathered from 220 students. The result of the study provided information about the satisfaction of users with library collection like text books, reference books, periodicals,

online resources, thesis and dissertation, newspaper etc. and services. The authors also have tried to find the reason of not satisfaction of the users. On the basis of finding, some suggestion have been put forth for maximizing satisfaction of engineering colleges students in libraries.

Sharma,N(2013). He/She examine the User study of library services of panjab university library: Nowadays, information is a basic necessity of everyday life. For anything and everything information is required. Information can be obtained or retrieved from a variety of sources. Libraries serve as a center for providing the right information to the right people at all times. Evaluation of the library and information services is one of the major concerns and an integral part of library and information science practitioners. User studies are to be recognized as an important part of the information packages. Information providers like the library and information centers need to be aware of their users' information requirements as well as their information seeking and information retrieving methods in order that they might be able to provide better services. This paper attempts to study the library services and its users in Panjab University Library, Chandigarh. This study examines several aspects of library use, including frequency of visiting the library,user satisfaction from library services and library collection . The study also covers the use of computer base services in the library. Some suggestions are also provided on the basis of study for enhancing the user satisfaction level.

Kabiraj(2013). He studied an User Study of College Libraries under University of North Bengal, West Bengal ;A well structured questionnaire was used for collecting opinions of the library users about uses of the collections and services. Out of 750 users, only 520 questionnaires were collected from the respondents and selected for analysis of data. The present study demonstrates and elaborates the various aspects of library collections uses within the available resources, frequency and purposes of visit, adequacy of library hours, use of library services & collections, ways of document searching and user's satisfaction with the overall performance of the library.

Basu and Das (2012). They Pointed out on Library use by undergraduate medical students of a tertiary care institution of west Bengal; Results: The primary reason for going to the library was to study (91.53%), to read text-books (81.28%). Only 40.9% of the respondents visited the library on a daily basis; 22.7% went 2-3 times per week; 8.1% once in a week, 3.5% two-three times per month and 13.7% monthly. Majority of the students (80.7%) used newspapers followed by the use of books /journal (75.7%). Two-third (67.7%) of the respondents was satisfied. The inadequacy of learning materials (86.3%), non-availability of modern facilities like photocopy, internet and e-mail services (86.3%) and problem of accessibility (33.8%) might have negative influence on the students in library visit. Conclusion and recommendation: The study suggests that fulfillment of more needs to be done to promote self-directed learning. The usage of library, its resources and services need to be increased.

Ranganadham and others (2012). They examine Awareness and use of library information resources and services in osmania university, hyderabad ; The study is compiled with data from questionnaire. The Final results revealed that the adequacy of library resources, opinion on e-resources vs. print sources, reasons for using e-resources, satisfaction on sources of information provisions. In this study, recommendations are made to the collection of Theses / Dissertation should be improved and availed for consultation of students and also awareness should be created on the use of e-resources availability in the University Libraries.

Vijayalaxmi,N and authours (2001). They studied the Information Use Pattern Of Post-Graduate Lady Students Of Gulbarga University, Gulbarga ; Studies the types of information required, purpose/s of using information, methods used for keeping up -to-date, awareness, use and usefulness of information sources, information searching undertaken and the methods used for searching, use, frequency of use, purpose of using and the success in getting information from the university library, frequency of visits to other libraries, consultation with library staff, difficulties encountered in access and use of information, instructions received and the need for instructions in the use of library, its resources and services by post-graduate lady students of Gulbarga University, Gulbarga. Concludes that there is a need for educating these post-graduate students in the use of information sources, library, its resources and services.

6.0 Data analysis and discussion

Table- 1: Number of Questionnaires distributed and received from PG. Students

Course	Number of Questionnaire Distributed	Number of Questionnaires Received	Percentage (%)
P G Students	35	31	88.57

Table 1 shows that, there are 35 questionnaires were distributed to PG Students. Out of which 31(88.57%) filled questionnaires were collected back.

Table -2: Specialization wise Questionnaires Received from P G Students

Specialization	Number of Respondents	Percentage (%)
Corporate and Commercial Law	12	38.71
Constitution Law	11	35.48
Labor and employment Law	8	25.81
Total	31	91.54

Table 2 Indicates specialization wise questionnaires received. There are 12(38.71%) PG students respondents from Corporate and Commercial Law. Followed by Constitution Law 11(35.48%) and Labor and employment Law are 8(25.81%).

Table-3: Gender wise responses of questionnaires

Gender	Number of Respondents	Percentage (%)
Female	20	64.51
Male	11	35.49
Total	31	100.00

T3 Examine the distribution of questionnaires to PG students. There are 20(64.51%) female students were responded to the questionnaires . Followed by 11(35.49%) of male students.

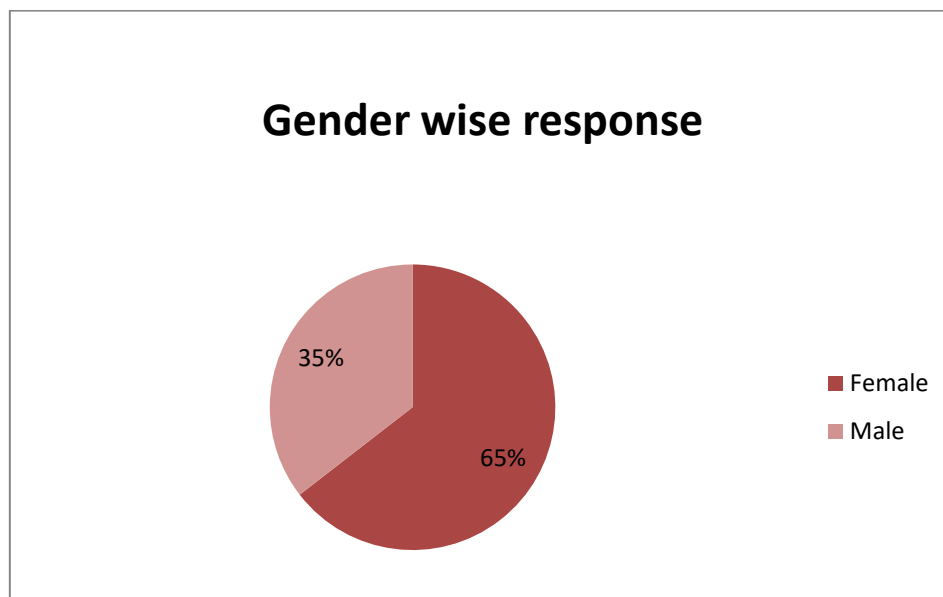


Figure 1

Table-4: Frequency of visit to library by users

Frequency	Number of Respondents	Percentage (%)
Daily	24	77.42
Once in a week	04	12.90
Twice in a week	03	9.68
Thrice in a week	NR*	NR*
Once in a month	NR*	NR*
Occasionally	NR*	NR*
Total	31	100 .00

*NR : No response

Table 4 indicate the frequency of visit to library . There are 24(77.42%) PG Students cultivate the habit of library visit to daily. 4(12.90%) students were visit library once in a week and 3(9.68%) students were visit twice in a week. There are frequently the students were responds.

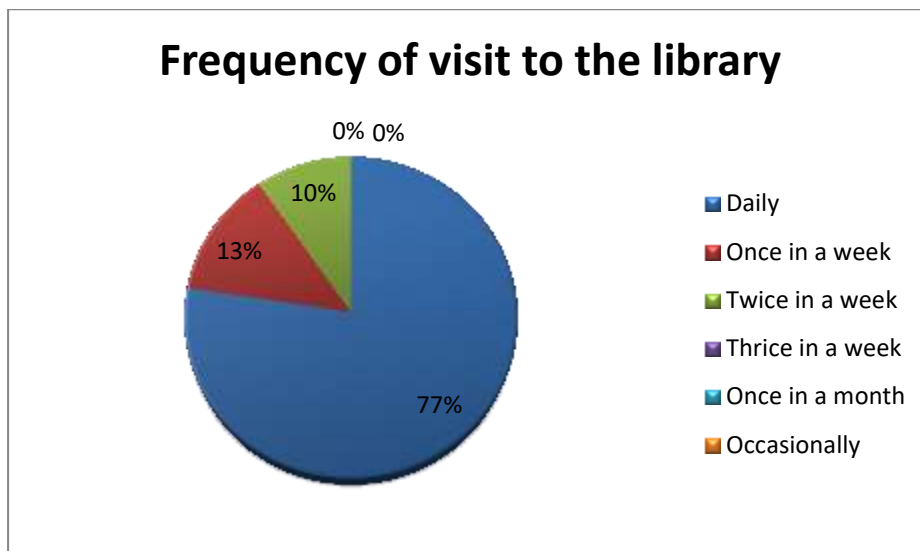


Figure 2

Table-5: Purpose of visit to library

Purpose	Number of Respondents	Percentage(%)
To Read Text books	24	77.41
To read News papers and magazines	19	61.29
To borrow books	12	38.70
To prepare Examination	08	25.80
To prepare seminars	07	22.58
To prepare project work	03	9.67
To meet Friends	NR*	NR*
To Spend leisure time	01	3.22

*NR : No response

Table 5 depicts purpose of visit to library by users. There are 24(77.41%) PG students responds to visit library for read Text books. Followed by 19(61.29%) respondents visit library for read Newspapers and magazines, 12 (38.70%) respondents to borrow books, 8(25.80%) respondent visit to library for prepare Examination. 7(22.58%) Students visit for prepare seminars, 3(9.67%) users visited for prepare project work and only 1(3.22%) students response to visit library for spend leisure time.

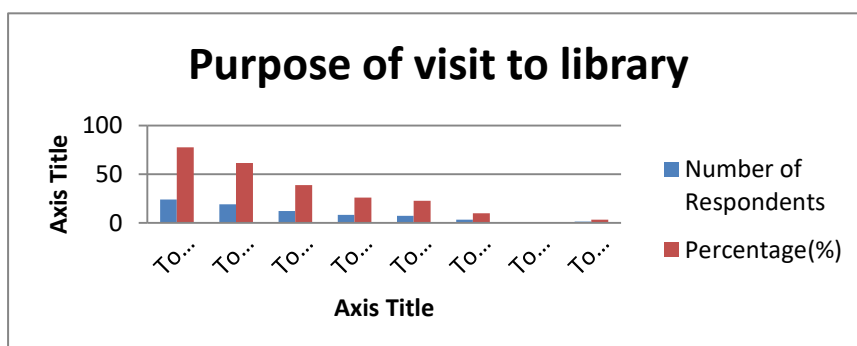


Figure 3

Table -6 : Opinion An Adequacy by Library Collections.

Library collections	Adequate	Not adequate
Text books	24(77.41%)	7(22.58%)
Newspapers/magazines	23(74.19%)	8(25.80%)
Reference materials	17(54.83%)	14(45.16%)
Journals	16(51.61%)	15(48.38%)
Thesis/Dissertations	07(22.58%)	24(77.41%)
E-Resources	02(6.45%)	29(93.54%)
Databases	01(3.22%)	30(96.77%)

The above Table 6 shows the adequacy by library collections. There are 24(77.41%) students' responses the adequacy of 'Text books' and 7(22.58%) students responses not adequate. 23(74.19%) students are adequate with 'Newspapers and magazines'. 8(25.80%) were not adequate, 17(54.83%) users for will adequate with 'Reference materials' 14(45.16%) were not adequate, 16(51.61%) Users says adequate with 'Journals' while 15(48.38%) says not adequate with journals 7(22.58%) users are adequate with 'Thesis and Dissertations' 24(77.41%) says not adequate. 2(6.45%) users are adequate with 'E-Resources'. 29(93.54%) users says not satisfied and 1(3.22%) only one user are adequate with 'Databases' and 30(96.77%) are not satisfied with collections of Databases.

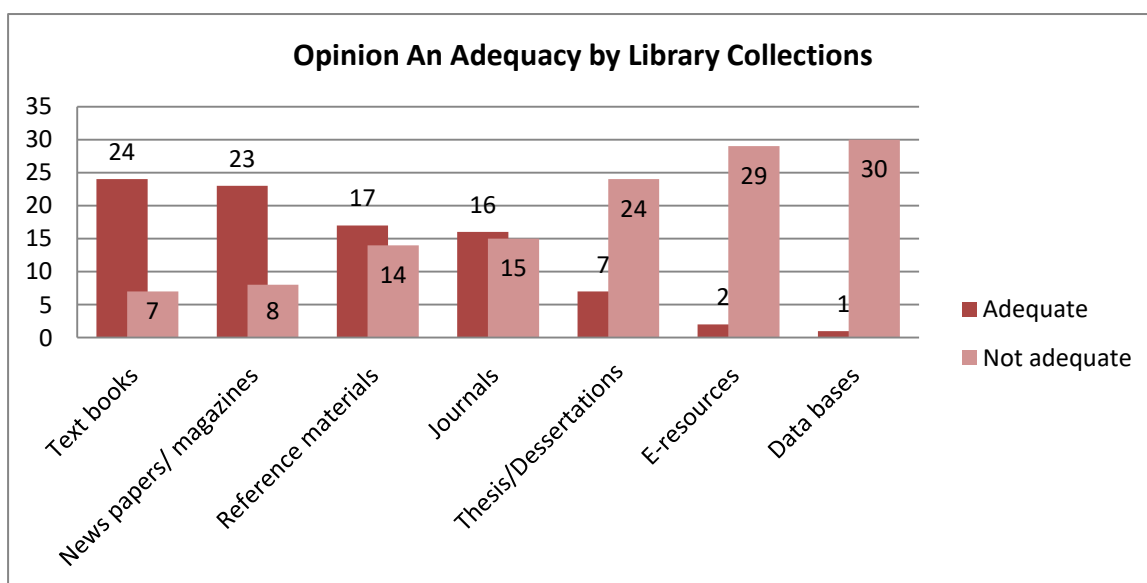


Figure 4

Table-7 Level of Satisfaction of Library Services.

Library services	Satisfaction	Not satisfaction
Reference services	29(93.54%)	2(6.45%)
Circulation Service	11(31.48%)	20(64.51%)
Internet Services	06(19.35%)	25(80.64%)
OPAC	05(16.12%)	26(83.87%)
Bibliographic services	02(6.45%)	29(93.54%)
CD Rom data base service	NR*	NR*
CAS	NR*	NR*
SDI	NR*	NR*
Reprographic Services	NR*	NR*

- NR ; No Responses

It is observed from T 7, majority 29(93.54%) users expressed their good opinion about reference services. Followed by that only 2(6.45%) respondents are not satisfied with Reference Services. There are 11(31.48%) users are satisfied with Circulation Services. 20(64.51%) users are not satisfied with circulation services. 6(19.35%) users are satisfied with Internet Services while 25(80.64%) users not satisfied. 5(16.12.0%)

respondents are satisfied with the OPAC Services and 26(83.87%) were not satisfied about OPAC. Only 2(6.45%) users satisfied with Bibliographic services and 29(93.54%) users says not satisfied.

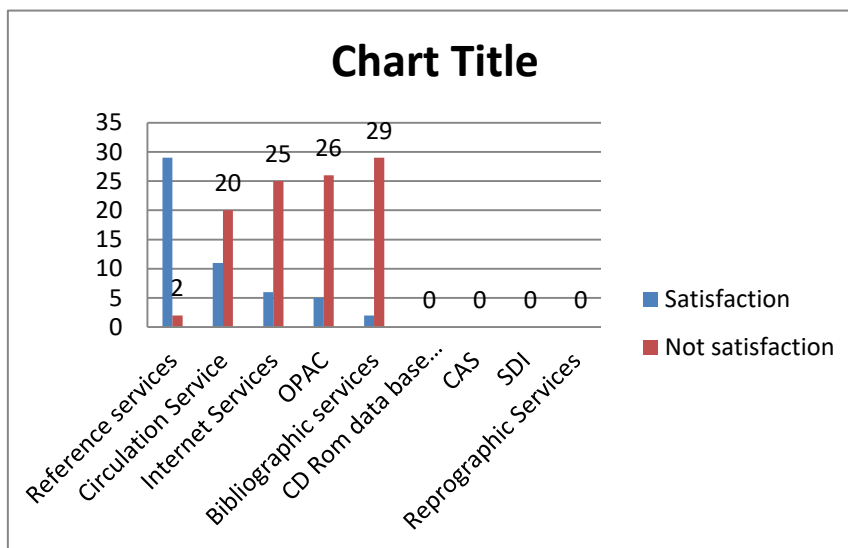


Figure 5

Table-8 : Opinion about Physical facilities in Library

Physical facilities	Satisfaction	Not satisfaction
Reading space	30(96.77%)	1(3.22%)
Cleanliness	18(58.06%)	13(41.93%)
Furniture and equipment's	17(54.88%)	14(45.16%)
Ventilation	12(38.70%)	19(61.29%)
Lighting	12(38.70%)	19(61.29%)
Seat arrangement	10(32.25%)	21(67.74%)
Drinking water	20(64.51%)	11(35.49%)
Toilet	18(58.06%)	13(41.94%)

Table 8 indicates the physical facilities of library, There are 30(96.77%) students are satisfied with 'Reading space' and only 1(3.22%) Student says that not satisfied with physical facilities, 18(58.06%) Students are satisfied with 'Cleanliness' and 13(41.93%) users says not satisfied, 17(54.88%) students are satisfied with 'Furniture and equipment's ' and 14(45.16%) were not satisfied, 12(38.70%) students are satisfied with 'Ventilation' 19(61.29%) were not satisfied, 12(38.70%) students are satisfied with 'Lighting' and 19(61.29%) were not satisfied, 10(32.25%) students says user satisfaction of 'Seat arrangement' and 21(67.74%) were not satisfied, 20(64.51%) students are satisfied with 'Drinking water' and 11(35.49%) were not satisfied , and 18(58.06%) students were satisfied with 'Toilet' facilities and 13(41.94%) students says not satisfied.

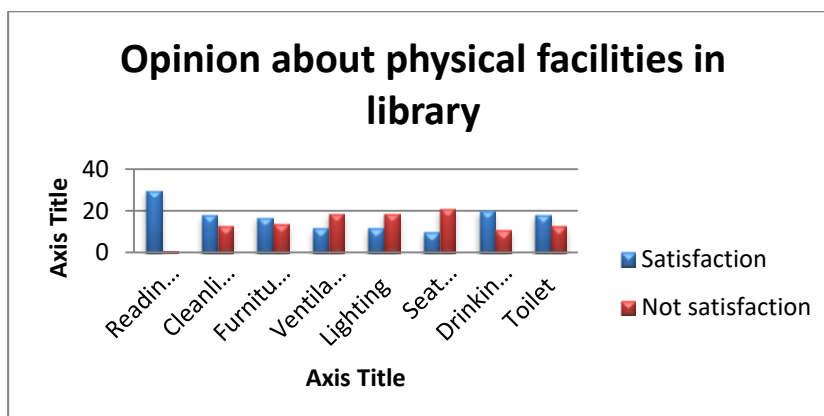


Figure 6

7.0 Observations, Recommendations and Conclusions

The followings points are observed from the study are as follows:

- It is observed in table 3 that the majority 65% of female students were show more interest than male students
- In table 4 it is observed that the majority of users visit library daily
- Table 5 shows that nearly 78% of students visit library for reading textbooks.
- Table 6 shows that there are 78% of user satisfied with text books
- It is observed in Table 7 nearly 95% of library users satisfied with reference service and
- In Table 8 it is observed nearly 97% of library users were satisfied with reading space of the library.

8.0 Recommendations :

Based on the above observations following recommendations are made :

- There is need to enhance library collections
- There is need to allow to barrow reference books at least one/two days.
- The library should increase more computers to access information
- There is a need for Xerox, and CD Rom service facility and
- Need for improvement of drinking water and toilet facilities.

9.0 Conclusion:

The Library is providing various kinds of information sources and services for their users. It should improve its collections and services like Text books and Reference books for further collections to library. It also should improvement in, Bibliographic services, internet services. With more computer, installation. Majority of users expressed their opinion to improve in internet services.

Information seeking pattern of P G Students of Bangalore University Law college : A Case study (Questionnaires for Users)

A. Personal information

1. Name and Address of the student :
2. Degree awarded :
3. Area of Specialization :
4. Gender :
 - a). Male []
 - b). Female []

B. Use of Library.

5. Are you member of your Library ?
 - a.) Yes []
 - b). No []
6. How frequently you visit to your Library ?
 - a). Daily [] b). once in a week [] c). Twice in a week []
 - d). Thrice in a week [] e). Once in a month [] f). occasionally []
 - g). Not at all []
7. For what purpose you visit to your library?
 - a). To read Text books []
 - B). To read Newspapers and magazines []
 - c). To borrow books []
 - d). To prepare Examination[]
 - e). To prepare seminars []
 - f). To prepare project work []
 - f).To meet friends []
 - g). Any other please specify _____
8. What are the information services providing in your library?
 - a). Reference service []
 - b). Circulation service []
 - c). Internet service []
 - d). OPAC []

- e). Bibliographic service []
 - f). CD Rom data base service []
 - g). CAS []
 - h). SDI []
 - i). Reprographic service []
9. Which of the following library resources are sufficient in your Library ?
- a).Text books []
 - b). News papers/ magazines []
 - c). Reference materials []
 - d).Journals []
 - e).Thesis/ Dissertations []
 - f). E resources []
 - g).Databases []
9. What is your opinion about Physical Facilities in your Library ?
- a). Reading Space []
 - b). Cleanliness []
 - c). Furniture and equipment's
 - d). Ventilation []
 - e). Lighting []
 - f). Seat arrangement []
 - g). Drinking water []
 - h). Toilet []
10. Mention any problems and suggestions to improving your library facilities
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-

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