

Paper 1-USE OF INFORMATION SOURCES AND SERVICES BY THE LIBRARY USERS OF PUNJAB UNIVERSITY CHANDIGARH: A STUDY

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ABSTRACT:This study is a fruitful attempt to find as well as to look into the use of information sources and services by the users in the library of the Punjab University, situated at Chandigarh. The survey method was adopted to carry out this study with the sample size of 240 users and a structured questionnaire with close ended questions was prepared for data collection. The findings of this study highlight that a maximum number of users i.e. 179 (76.58%) visited the library on daily basis and around same proportion of the students visit the library for the purpose of reading newspaper and magazine and 37.17% of the total users spent more than 3 hours in the library. It was found that E-journals were most used (83.75%) e-resources in the library and 65.42% user visit daily for using E-resources. The satisfaction level regarding E-resources found quite high as 48.33% and 28.75% user were highly satisfied and satisfied respectively.

KEYWORDS: Information Sources, Information Services, PG Students, Punjab University

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